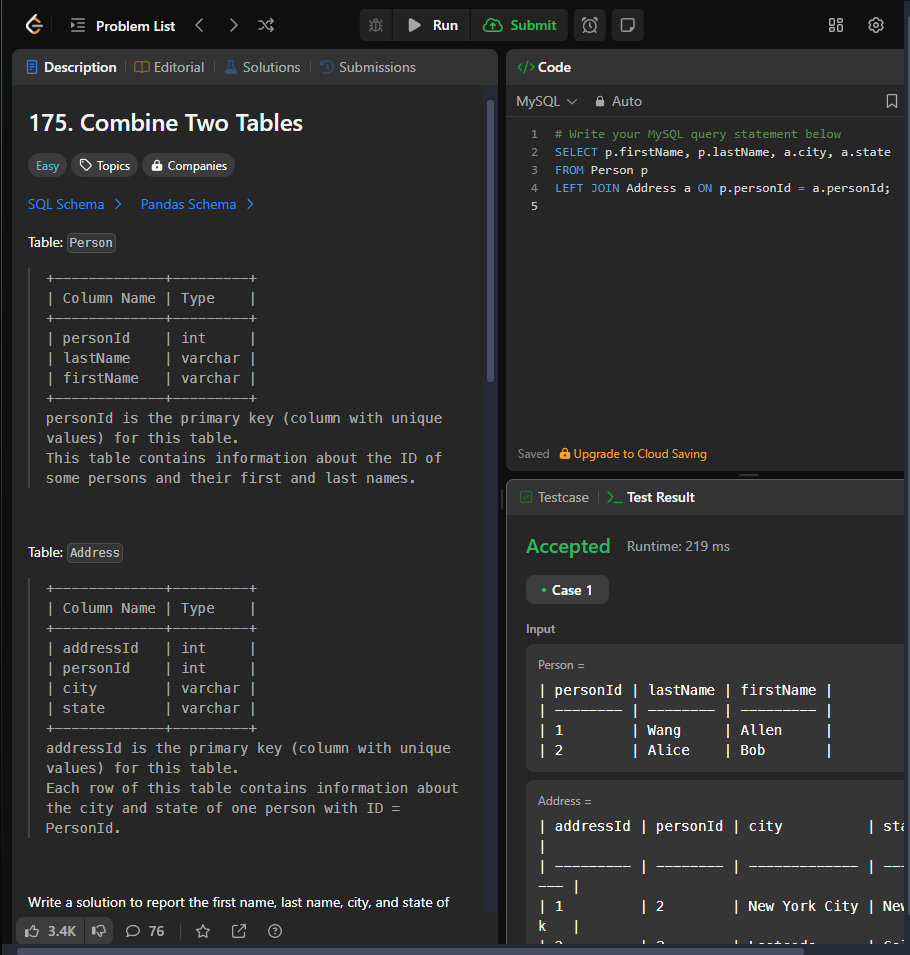
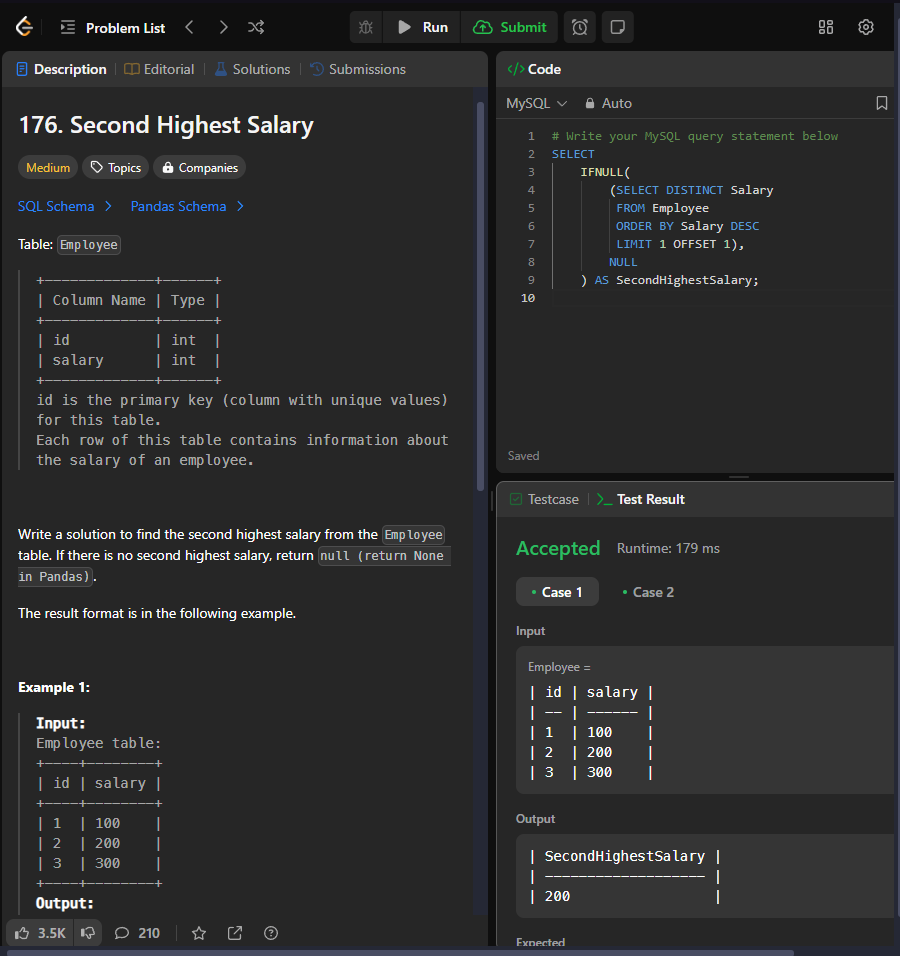
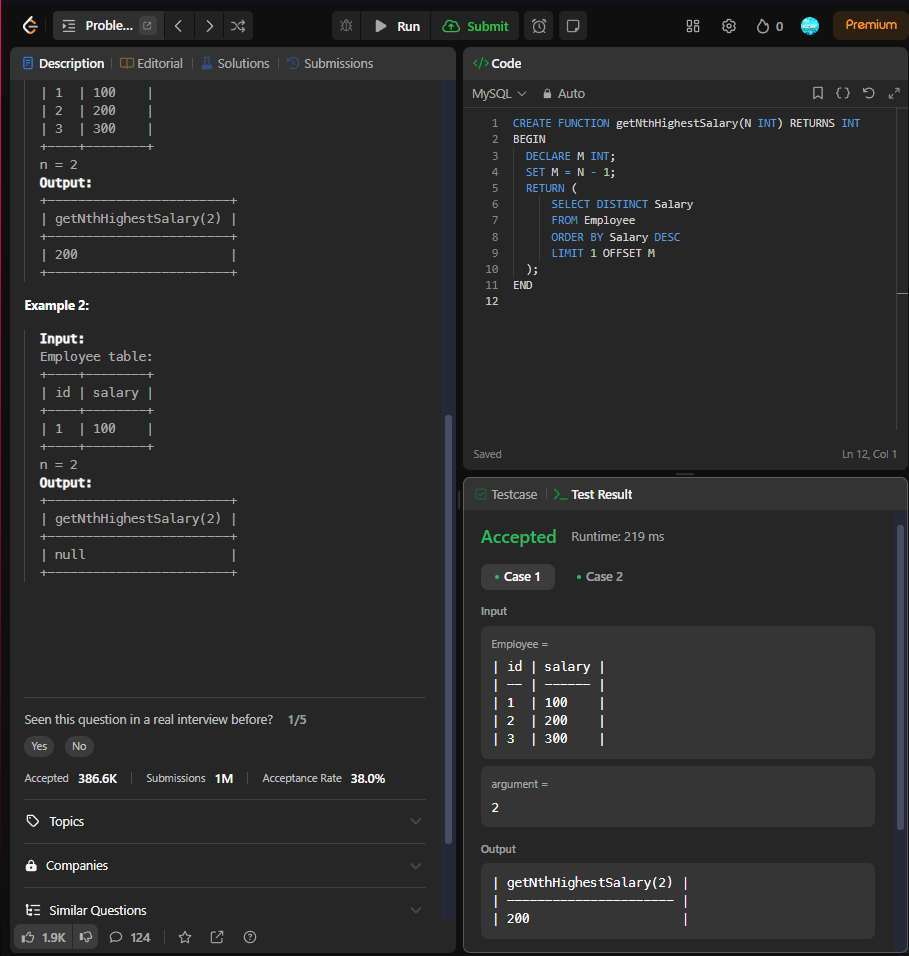
175



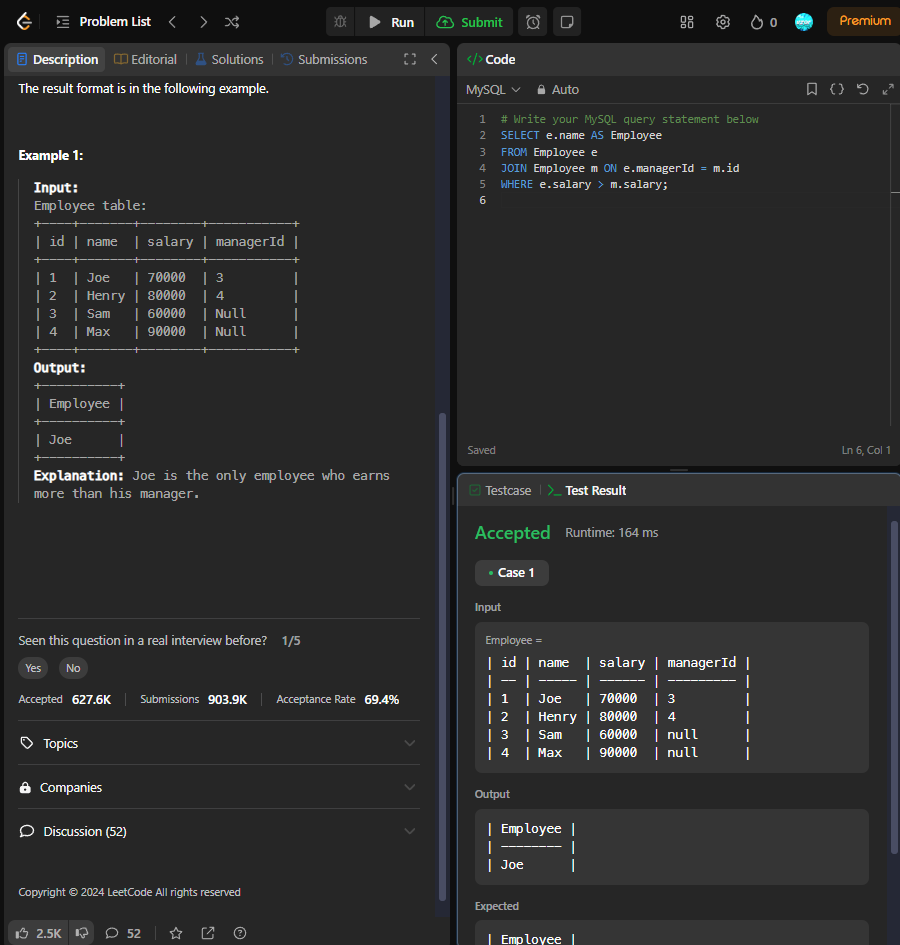
176



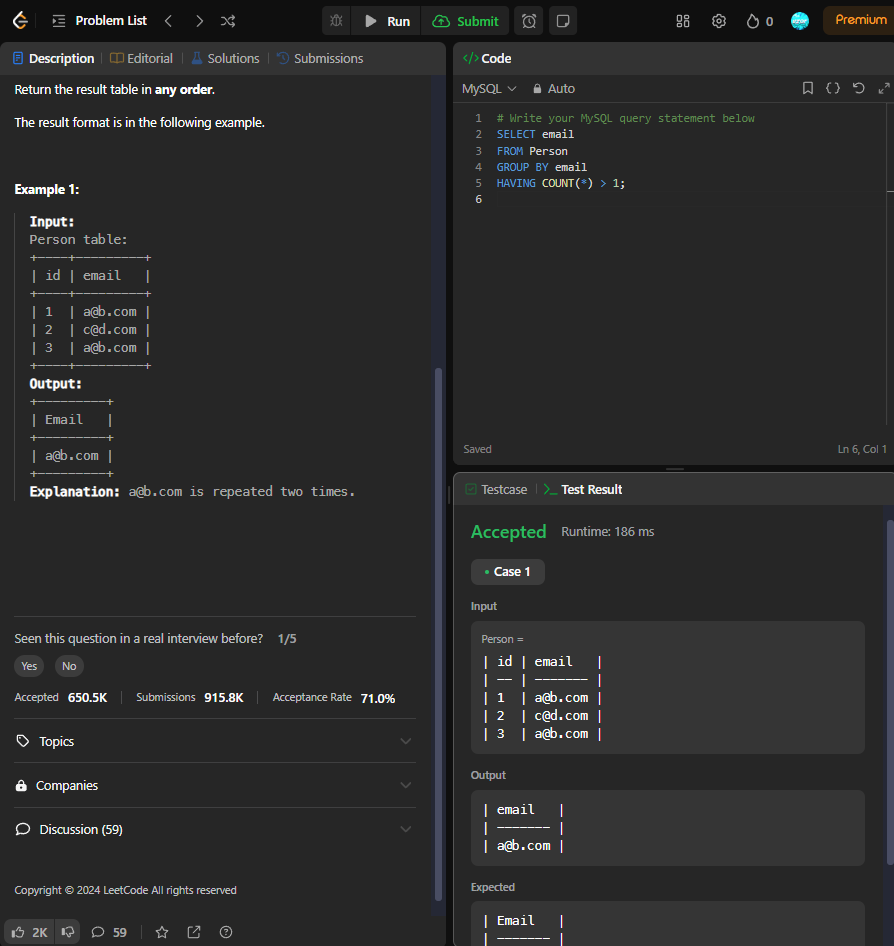
177



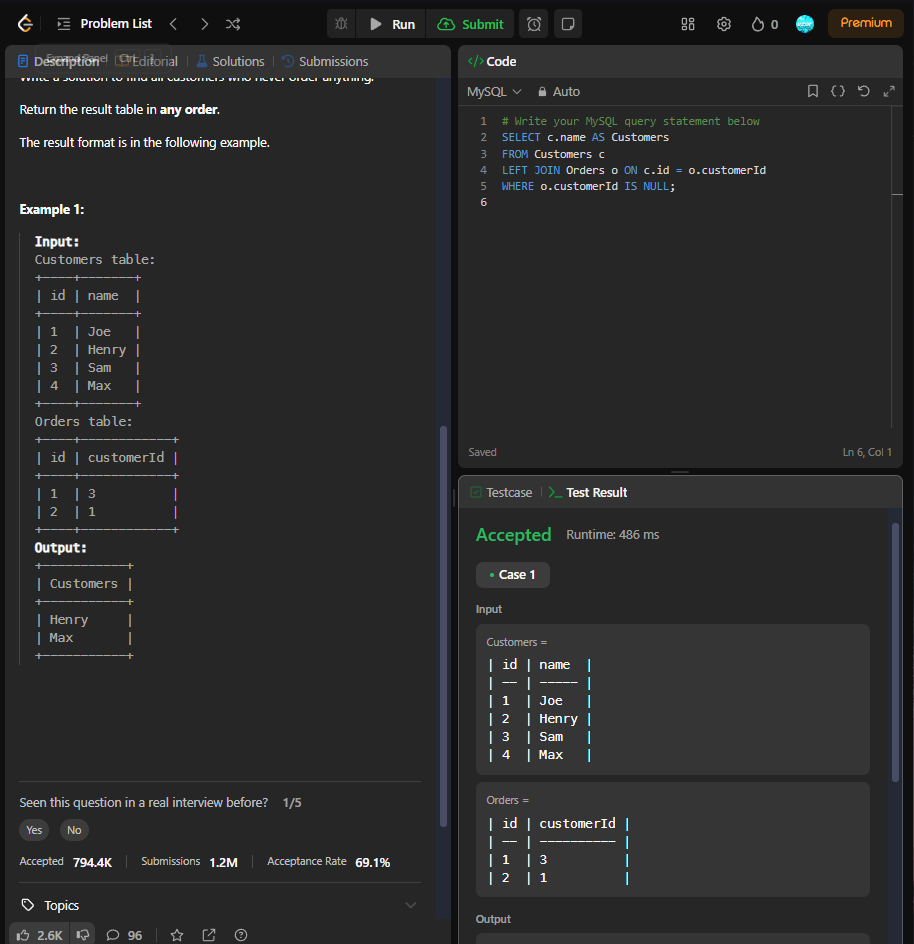
181



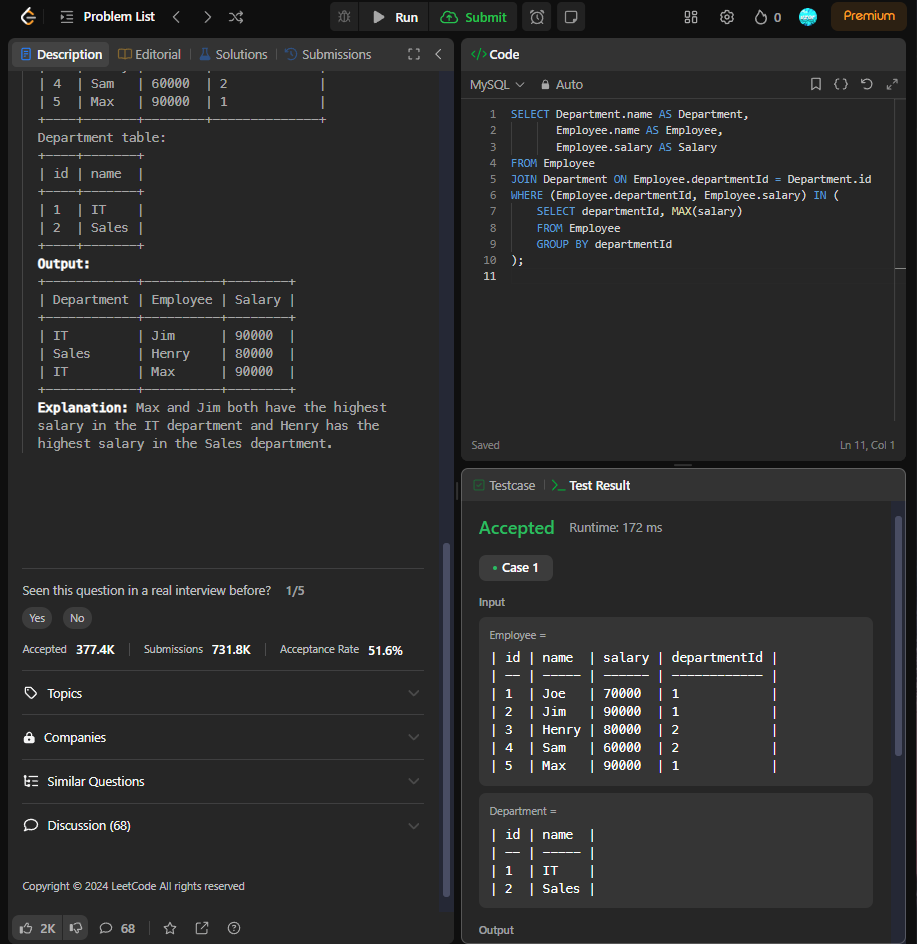
182



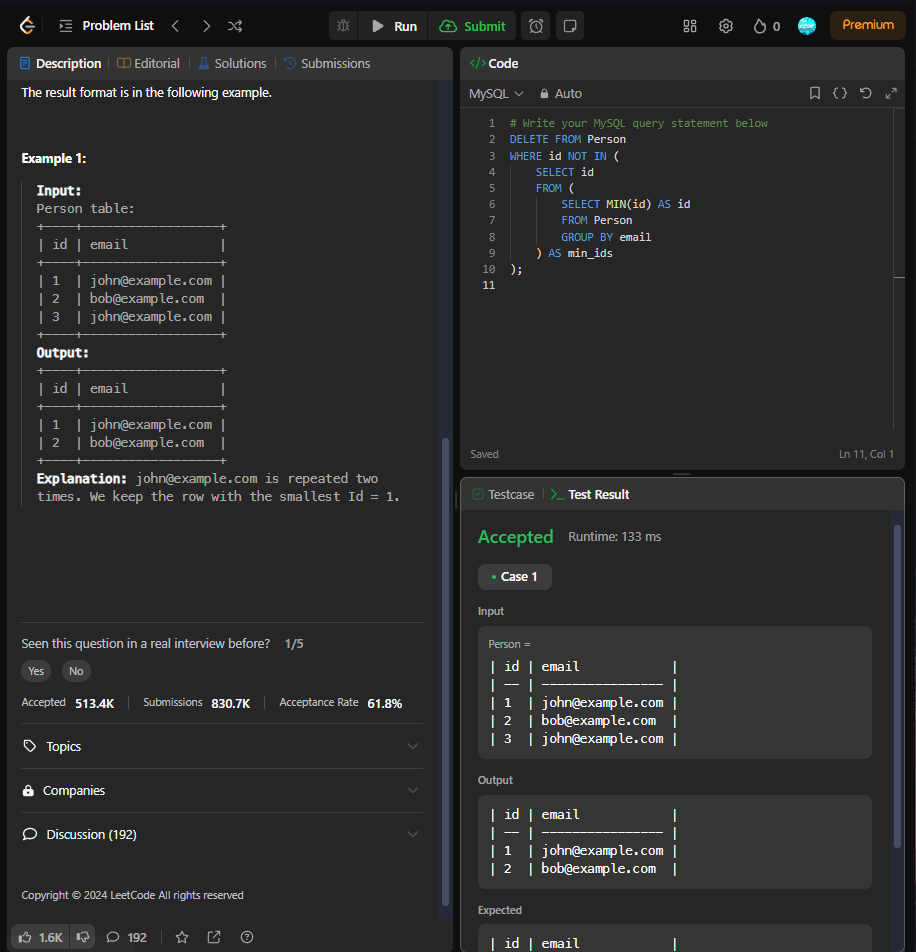
183



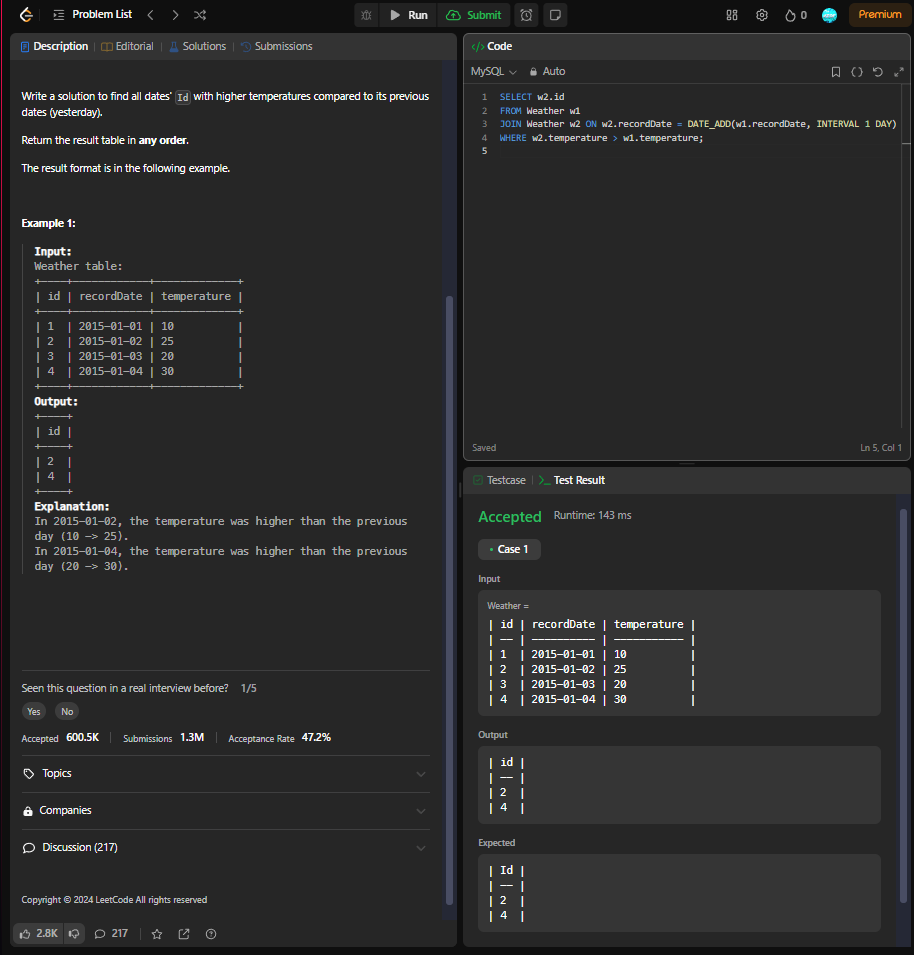
184



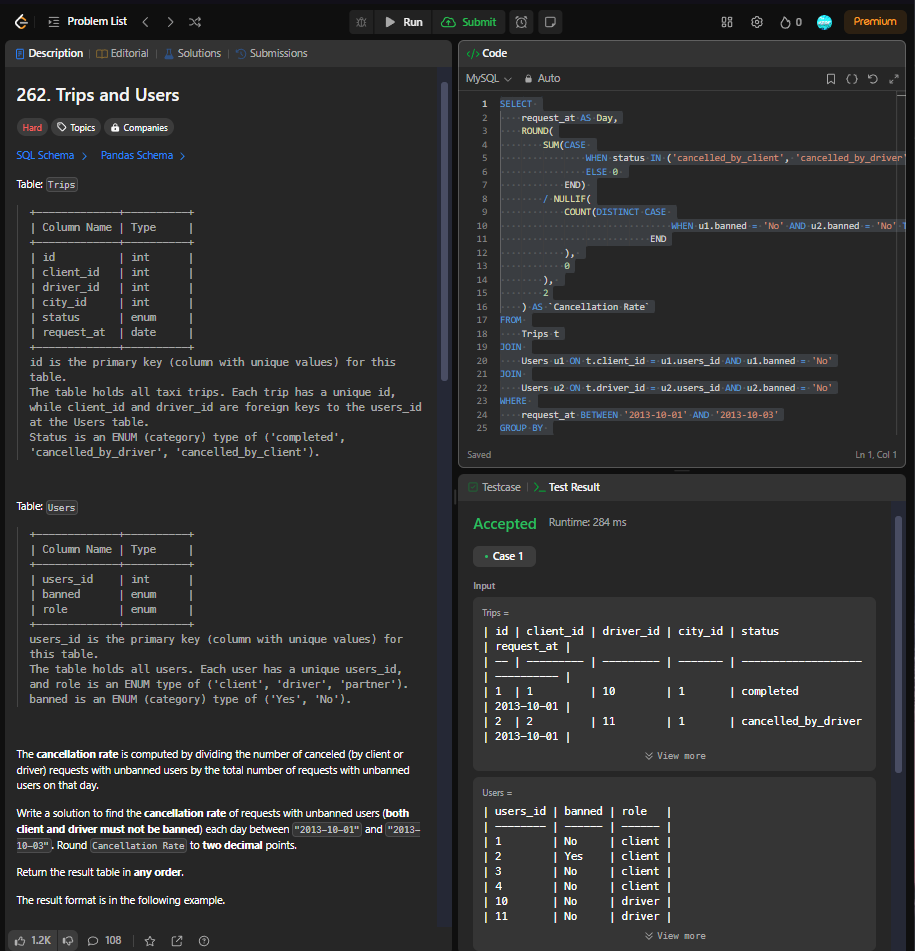
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SELECT

    request\_at AS Day,

    ROUND(

        SUM(CASE

                WHEN status IN ('cancelled\_by\_client', 'cancelled\_by\_driver') THEN 1

                ELSE 0

            END)

        / NULLIF(

            COUNT(DISTINCT CASE

                                WHEN u1.banned = 'No' AND u2.banned = 'No' THEN t.id

                            END

            ),

            0

        ),

        2

    ) AS `Cancellation Rate`

FROM

    Trips t

JOIN

    Users u1 ON t.client\_id = u1.users\_id AND u1.banned = 'No'

JOIN

    Users u2 ON t.driver\_id = u2.users\_id AND u2.banned = 'No'

WHERE

    request\_at BETWEEN '2013-10-01' AND '2013-10-03'

GROUP BY

    request\_at;

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